University of Wisconsin Whitewater | James R. Connor University Center

MEAL PLAN AND DINING DOLLARS

TERMS AND CONDITIONS

MEAL PLAN USAGE

The meal plan (Fixed or Dining Dollars) selected is intended to be used solely by the student paying for the meal plan. Letting another person use a meal plan not purchased by them is considered fraud. If found to be happening, the students HawkCard will be confiscated and sent to the HawkCard office in University Center Rm. 250. Students can pick up their HawkCard the next day.

FIXED MEAL PLAN

Meal Plan Requirement

According to policy of the University of Wisconsin Board of Regents, all freshman and sophomore students are required to reside in University operated Residence Halls during the academic year. If students wish to be exempt from the "Residency Requirement," they need to file the Application for Exemption form prior to signing a housing contract.

The University Housing Contract states "If you are a freshman or sophomore, you also agree to subscribe to one meal plan offered at the University."

Exceptions to this policy include:

1. Students who have completed 60 credits or more
2. Married students
3. Veterans
4. Students who have resided in the residence halls for at least two full years
5. Students recognized by the University as having independent status
6. Students with Junior, Senior, or Commuter status
7. Students 21 years of age or older

Exemptions to the mandatory meal plan policy will not be granted for employment reasons, class schedule conflicts, or for financial reasons. Exemptions will be considered for medical or religious reasons only. The "Meal Plan Exemption" form is available in the HawkCard Office, UC 250.

Meal Plan Changes

Meal plan changes will be accepted during the second and the third weeks of fall semester and the first two weeks of spring semester. Meal plan changes are effective the Monday after the request is received. Changes to a meal plan may be made in person at the HawkCard Office (UC 250) or by using the on-line change form. The meal plan that is in place at the end of fall semester will automatically roll forward and be available for spring semester.

Meal Plan Cancellations

It is the student's responsibility to cancel a meal plan. The meal plan is not automatically cancelled if the student moves out of the residence hall, withdraws from classes, or does not return for spring semester. The student is responsible for all charges accrued prior to the cancellation.

DINING DOLLARS

Time Period for Dining Dollars

Once your Dining Dollar account is activated, it will remain open until the end of the spring semester of the academic year in which the account was opened. Dining Dollar balances will roll over from the fall semester to spring semester during the academic year. Any remaining Dining Dollars will expire on the last day of the Spring semester.

Purchasing Dining Dollars

The maximum amount of Dining Dollars in a student account is $1,000 per semester. Dining Dollars can be purchased by check, cash, or credit card at the HawkCard Office on through the Online HawkCard Office.

Unused Dining Dollar Balances

On the last day of Spring semester any remaining Dining Dollar balance will expire. Dining Dollars are non-refundable.

Adjustments, Shortages, and Negative Amounts

The University reserves the right to make appropriate adjustments or corrections to the amounts assigned to your Dining Dollars account. Any such adjustments will be fully documented and disclosed to you should you inquire about either your account balance or account transactions. Such inquiries need to be made in person at the HawkCard Office, University Center 250. Account status can also be checked through the HawkCard Online Card Office.

It is your responsibility to keep track of your spending when using your Dining Dollars. After each transaction, your Dining Dollars balance is displayed at all locations where the HawkCard is accepted. If you attempt to make a purchase with an insufficient balance in your Dining Dollars, the transaction will not be approved. However, should the occasion arise when, due to system problems or otherwise, a purchase occurs with insufficient funds in your Dining Dollars (creating a "shortage" or "negative" amount), you agree to pay the negative amount against funds that may thereafter be deposited to your account or are charged for on your student account.

Disputes About Purchases

Purchases using your HawkCard are like cash and, as such, cannot be disputed in the same manner as credit or charge card transactions. If you have a question about a particular transaction, the HawkCard Office will provide you with whatever information we may have regarding the matter. Any disputes about the nature or quality of goods or services purchased with the card need to be resolved by you with the establishment or sales location involved.

VOLUNTARY MEAL PLAN

1. The initial enrollment for each academic year is for 25 meals. You may make additional deposits of 25 or 10 meals throughout the fall or spring semester.
2. Unused meals at the end of the fall semester will be available for use during the spring semester.
3. Unused meals at the end of the spring semester will expire.
4. Unused meals are non-refundable.

LOST OR STOLEN HAWKCARD

A lost or stolen HawkCard may be used by another party until you report to us that your HawkCard is lost or stolen. You are financially responsible for any and all transactions by others against your Dining Dollars until your HawkCard is reported lost or stolen. You can also report your HawkCard lost or stolen at any point of sale location where the HawkCard is accepted, except residence hall laundry centers and vending machines. You can also suspend the use of your HawkCard through the HawkCard Online Card Office website.

When you report a HawkCard lost or stolen, it is necessary for you to come to the HawkCard Office to obtain a replacement card and to "reactivate" your accounts. A twenty-five ($25.00) card replacement fee will be assessed.