

# STATEMENT ON REFUNDS AND CREDIT

We appreciate and understand questions/concerns regarding the status of memberships given the COVID-19 outbreak.

A prorated refund/credit will be issued to each member and processed through Financial Services. At this time, we do not have information regarding when you will see this refund or credit, however all refunds/credits will be processed by June 30, 2020. Refunds will be distributed either by check or credited to your student bill.

While we value your input and commitment to Rec Sports, we respectfully request your patience. Urgent matters may be addressed by [contacting us](#) at 262-472-1145 or by submitting an [online inquiry form](#). Updates will be posted to [www.edu/recsports](http://www.edu/recsports).

Our staff looks forward to offering in-person programs and services to you as soon as we are able. In the meantime, we encourage you to browse our [Virtual Fitness options](#).

Thank you for your understanding and be well!



**ADDITIONAL RESOURCES**

[CHANCELLOR WATSON'S REFUND ANNOUNCEMENT](#)

[UW-WHITEWATER COVID-19 SITE](#)

[CASHIER'S OFFICE SITE \(REFUNDS\)](#)