NAVIGATE -ing Student Success

Warhawk Success Conference

February 24, 2023

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Navigate – What Does It Do?

- Appointments
- Success Team
- Interventions
- Note Documentation
- Analytics & Data
- Student App

Active Navigate Units

- Academic Advising
- Financial Literacy
- First Year Experience
- Pathway for Success
- Probation & Academic Standards
- Reference Librarians
- Student Activities & Involvement
- Student Diversity, Engagement & Success
- Student Success Coaching
- Tutoring
- University Housing

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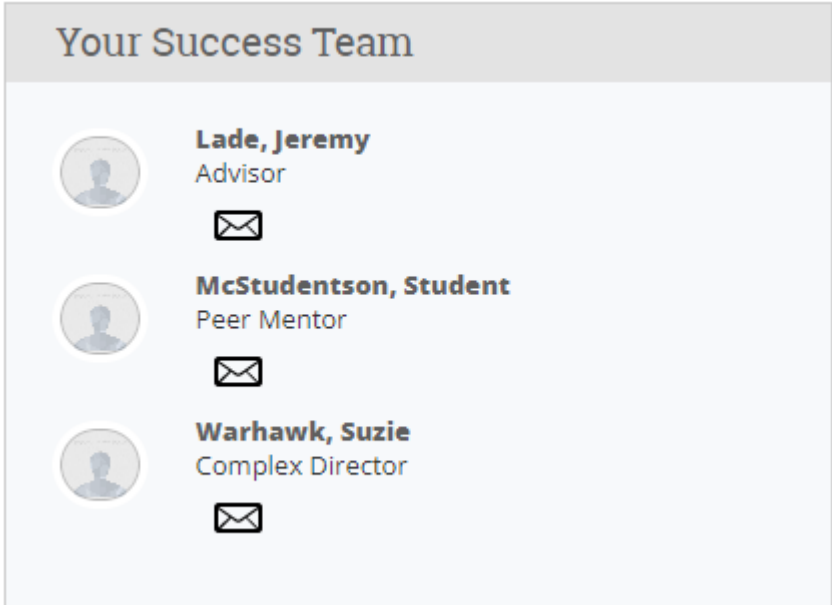
How Can it Help Address Barriers to Success?

- Common post-pandemic barriers:
  - Social Disengagement
  - Mental Health
  - Academic Preparedness
- Transitioning to College
- Collaboration & Coordination



How Do We Do It?

- Early Interventions
  - Alerts & Progress Reports
  - Surveys
- Wraparound Support & Connections
  - Campaigns, Alerts, Accessible Appointments, Success Team
- Student App
  - Study Buddies, To-Dos, Appointments, Major Explorer, Resources
- Data & Analytics
  - Support needs, Predicted Influencers, Success Markers

Early Interventions - Alerts

- How do they work?

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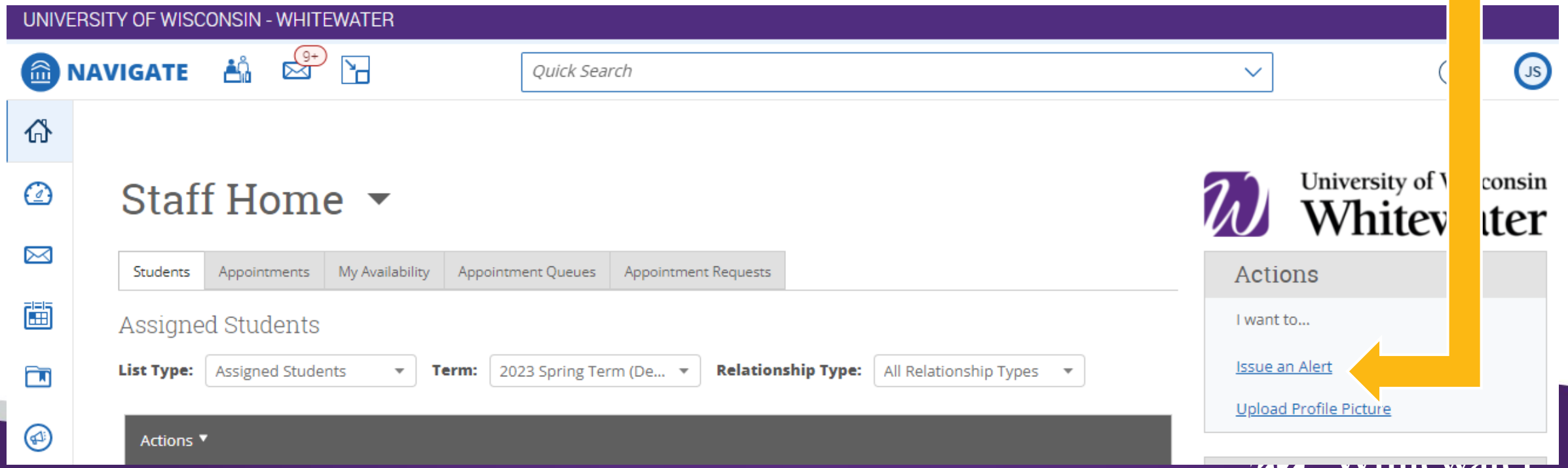

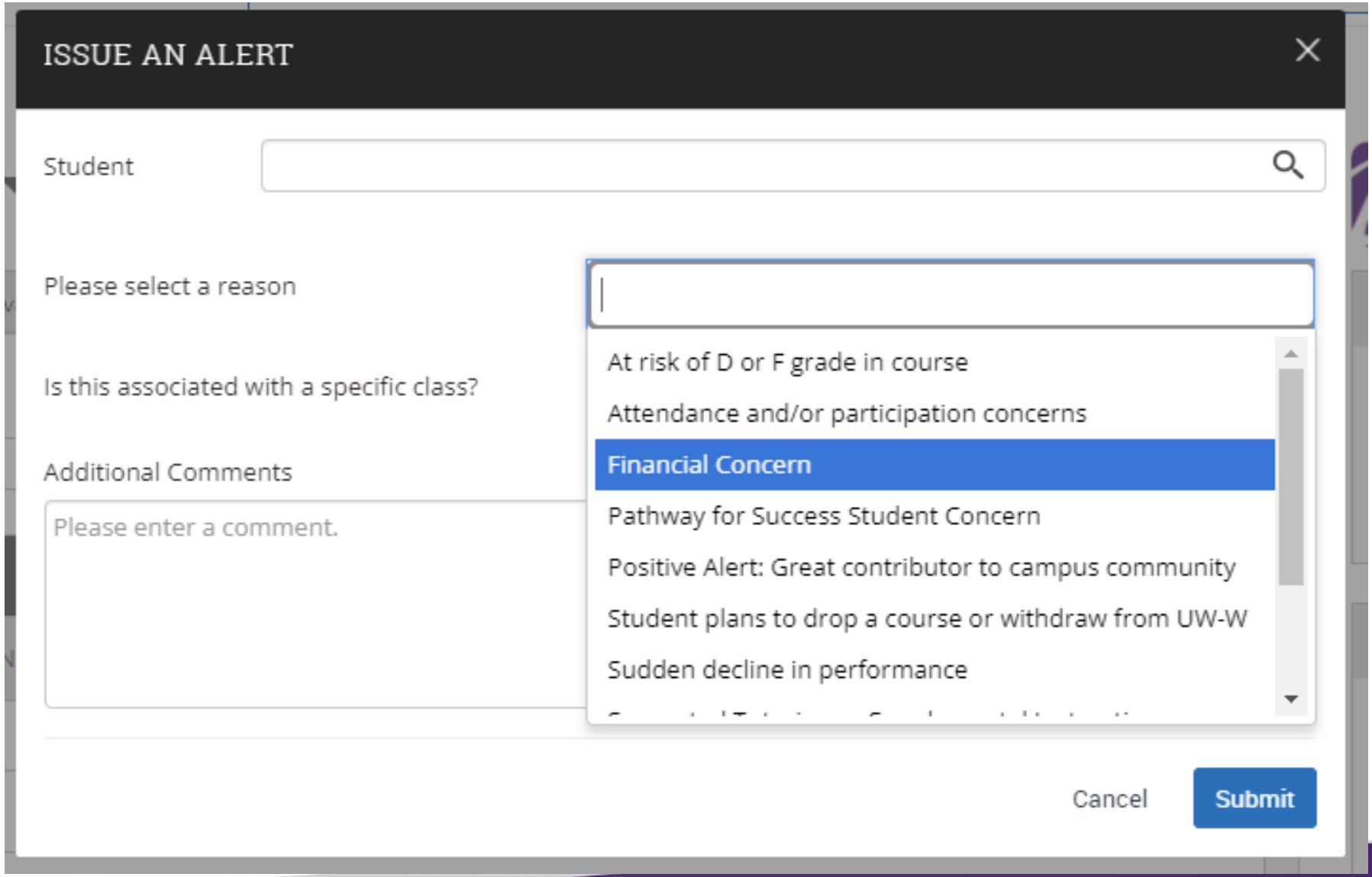

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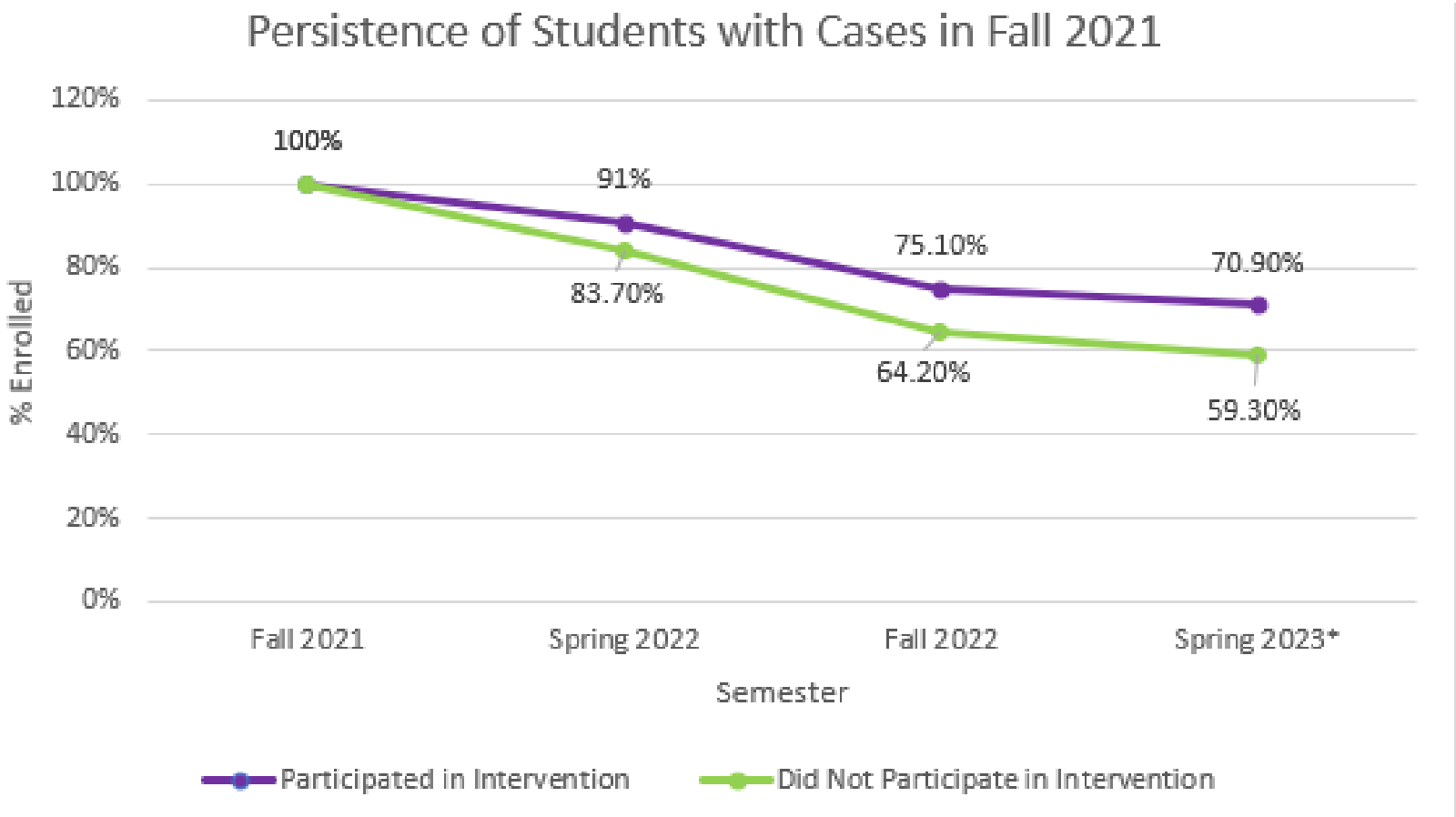
Early Interventions - Alerts

- What happens?
  - Passive interventions
  - Active interventions

Snapshot of Fall 2022 Alerts	
Total Alerts	**2574**
Total Cases	**398**
% Cases Closed in 1 Week	**47.74 %**
% Cases Closed in 3 Weeks	**77.14 %**
% Cases Resulting in Contact w/ Student	**65.26 %**

Early Interventions - Alerts



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Early Interventions – Progress Reports

- What happens?
  - Timing
  - Who is involved?
  - Interventions

Fall 2022 Progress Reports

Response (61%) At-Risk (14%)

Created on:	10/10/2022
Evaluations Sent:	16274
Responses from Professors:	10053
Students Marked At-Risk:	1432

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Surveys

- Intake Survey
  - All students on a yearly basis
- Warhawk Check-in Survey
  - New Students
  - Check-Ins for 3 more semesters

- ✓ *Sense of Belonging*
- ✓ *Peer Connections*
- ✓ *Academic Success*
- ✓ *Technology Usage*
- ✓ *Stress Management*
- ✓ *Financial Planning*
- ✓ *Basic Needs*
- ✓ *Involvement*
- ✓ *Resources & Support*

Surveys
Fall 2022 New Student Assessment

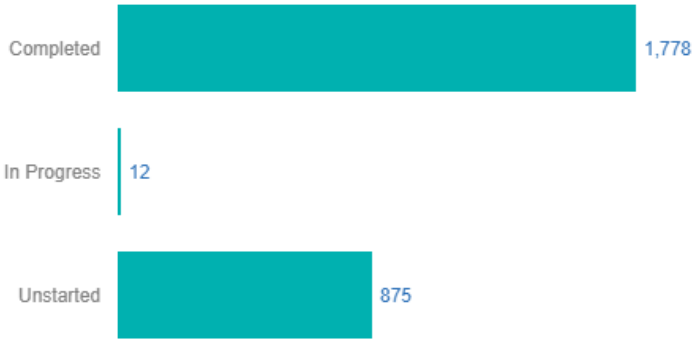
Survey Start Date: 09/19/2022 **Survey End Date:** 10/05/2022

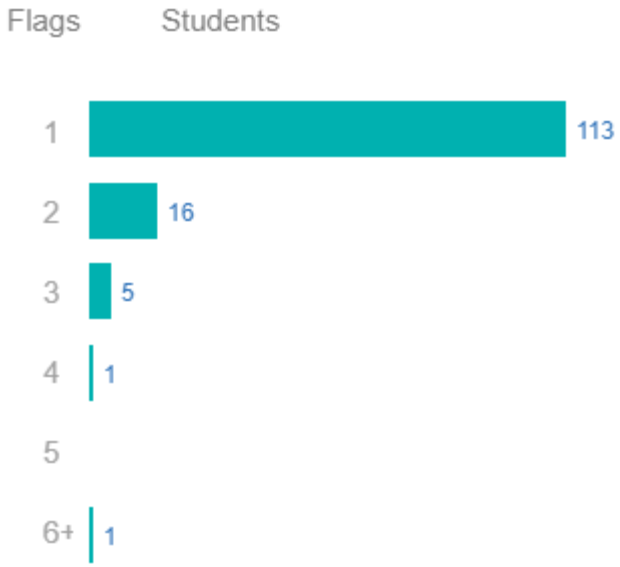
Total Surveyed

2,665

Response Rate

66.72%





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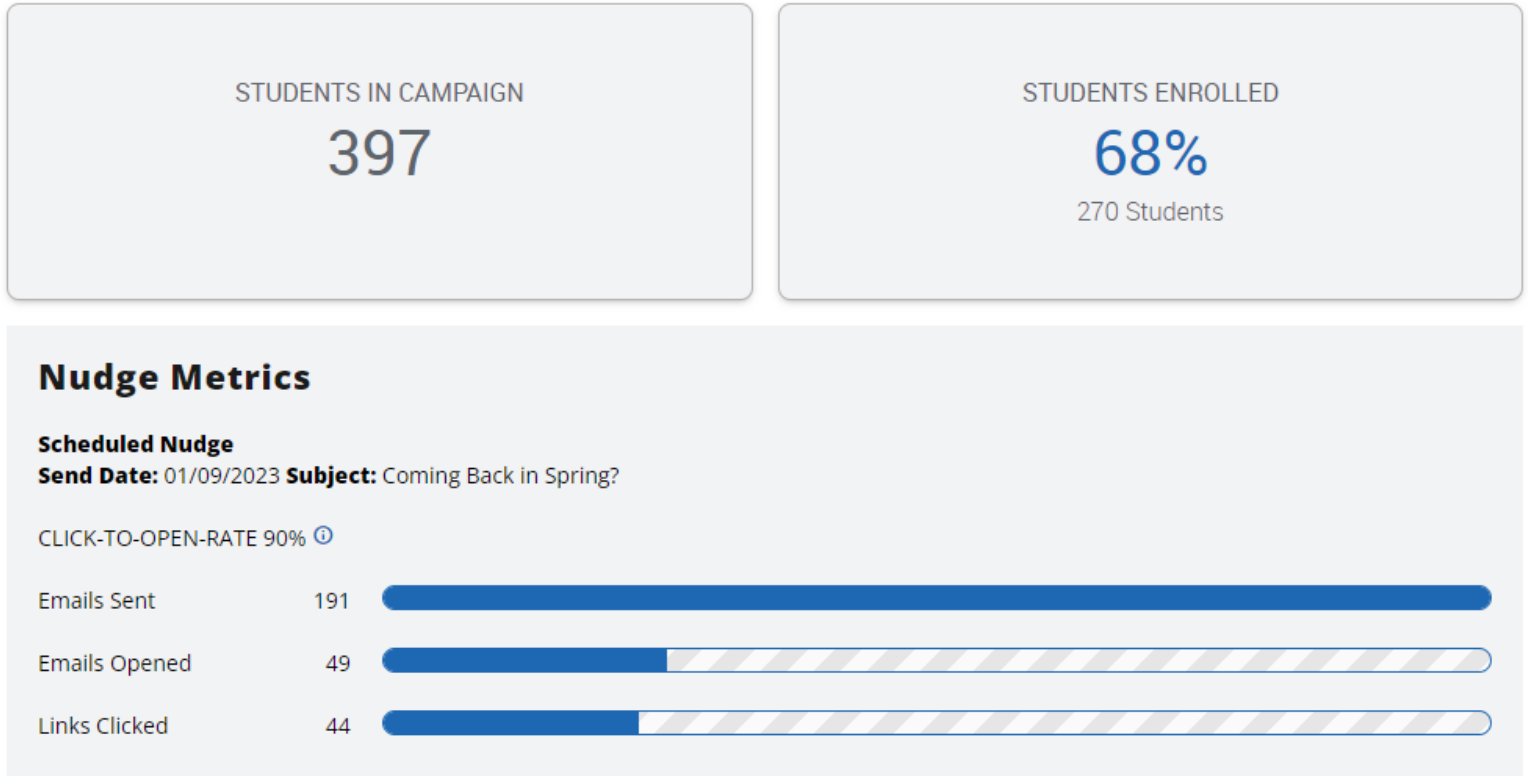
Survey Interventions

- Campus Resource Connections
  - App
  - Outreach
- Staff Outreach & Programming
  - Advising
  - FYE
  - Housing
  - Financial Literacy
  - Activities & Involvement
- Alerts
- CARE Team
- 1:1 Meetings
- Ability for Students to Ask for Help

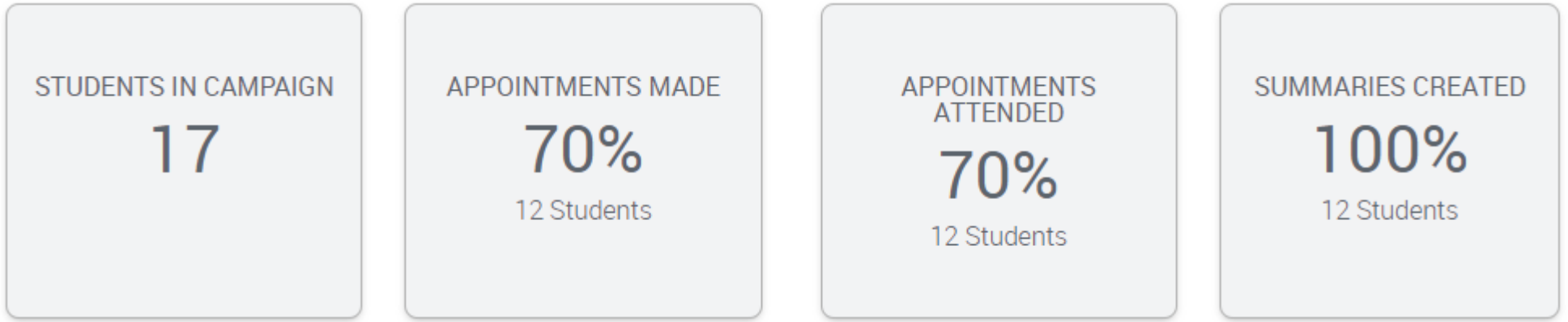
Campaigns

- Appointment
- Enrollment

Enrollment Campaign



Appointment Campaign



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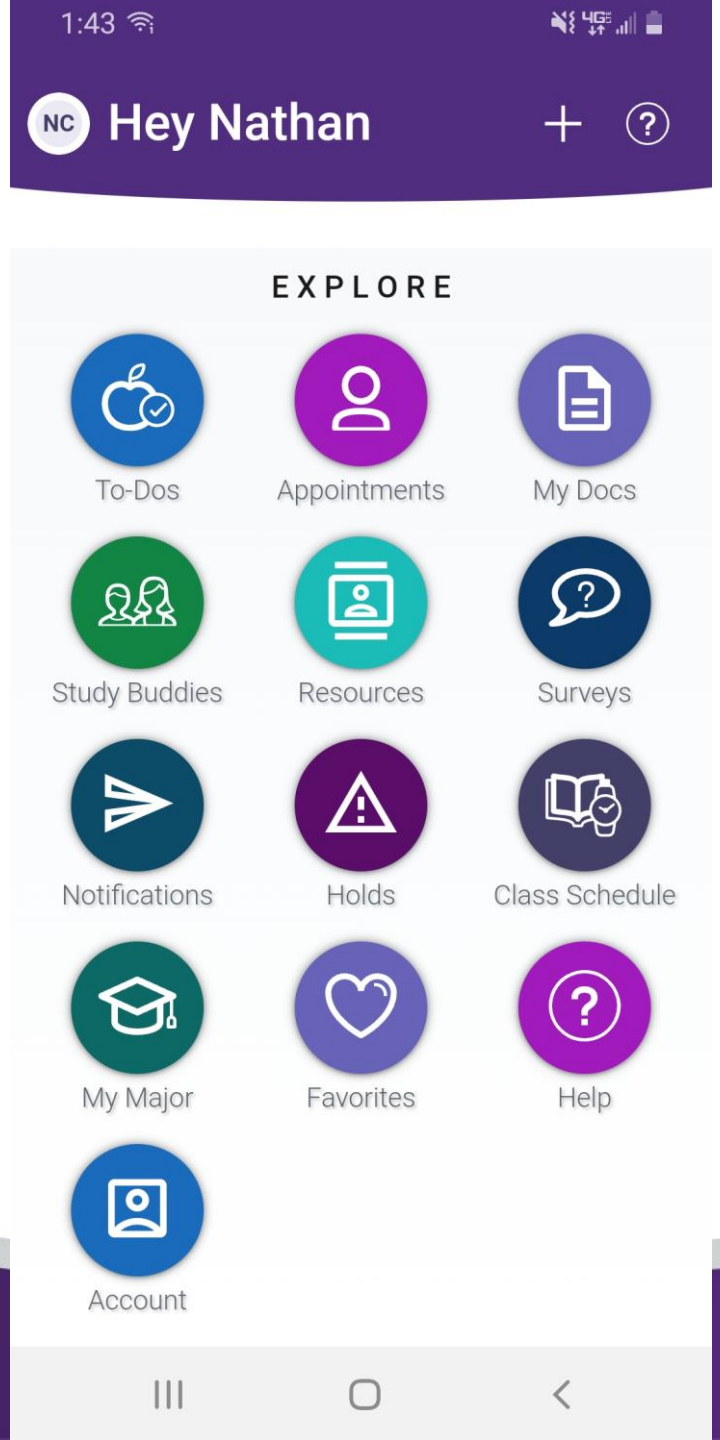
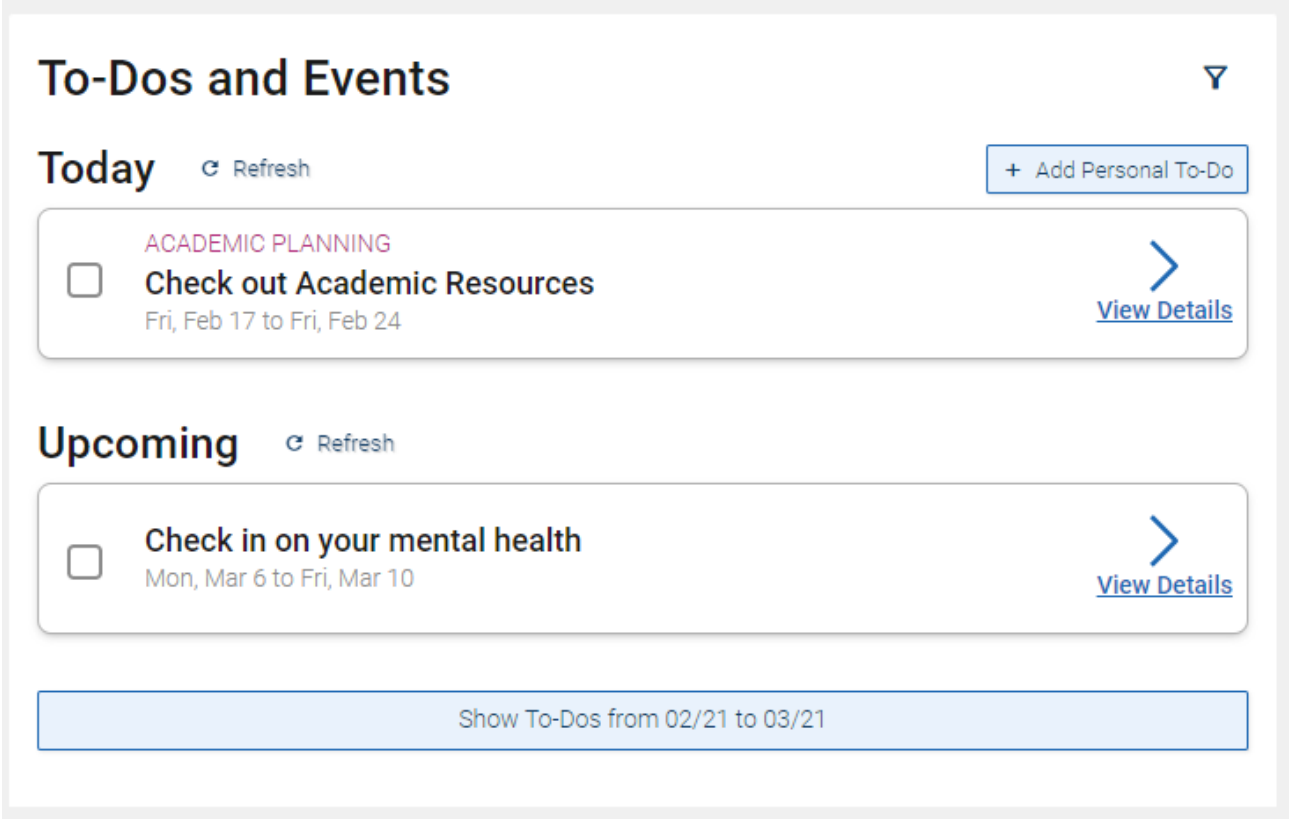
Navigate Student App *(or desktop site)*





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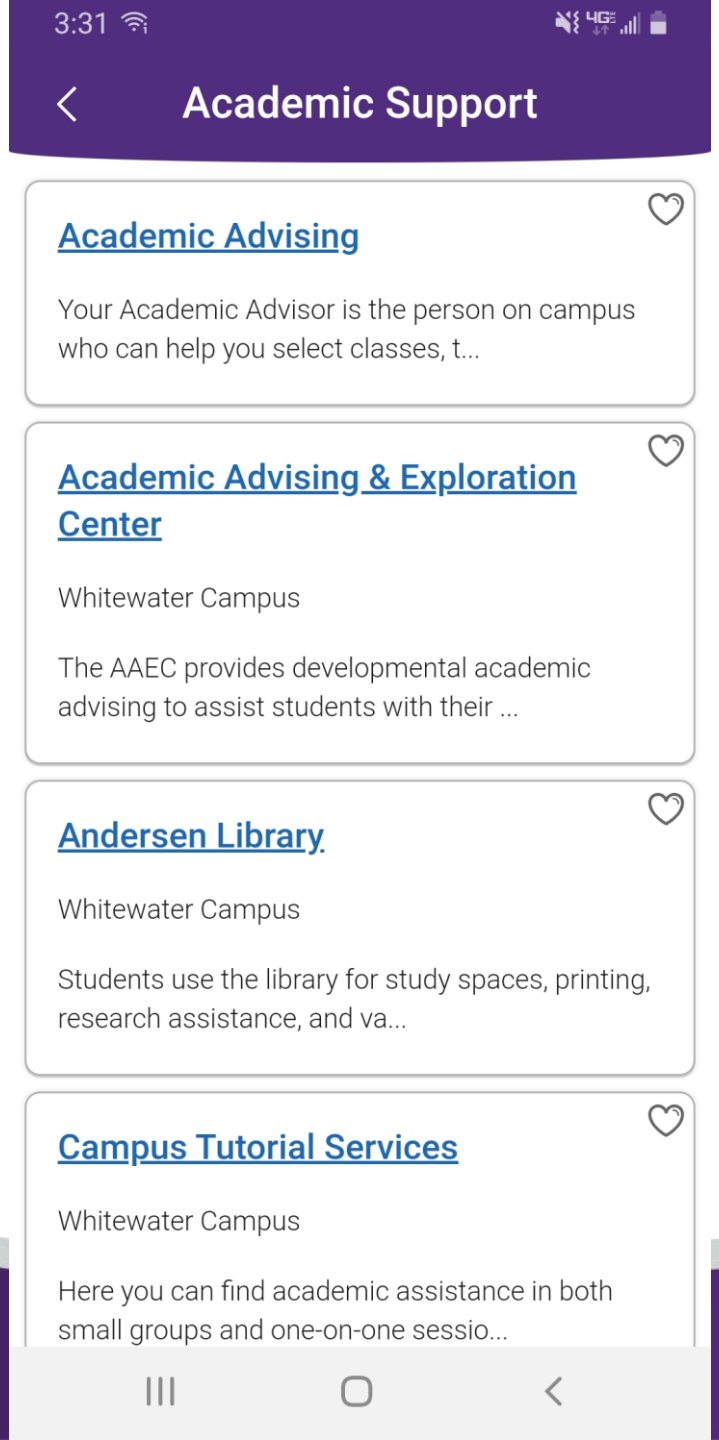
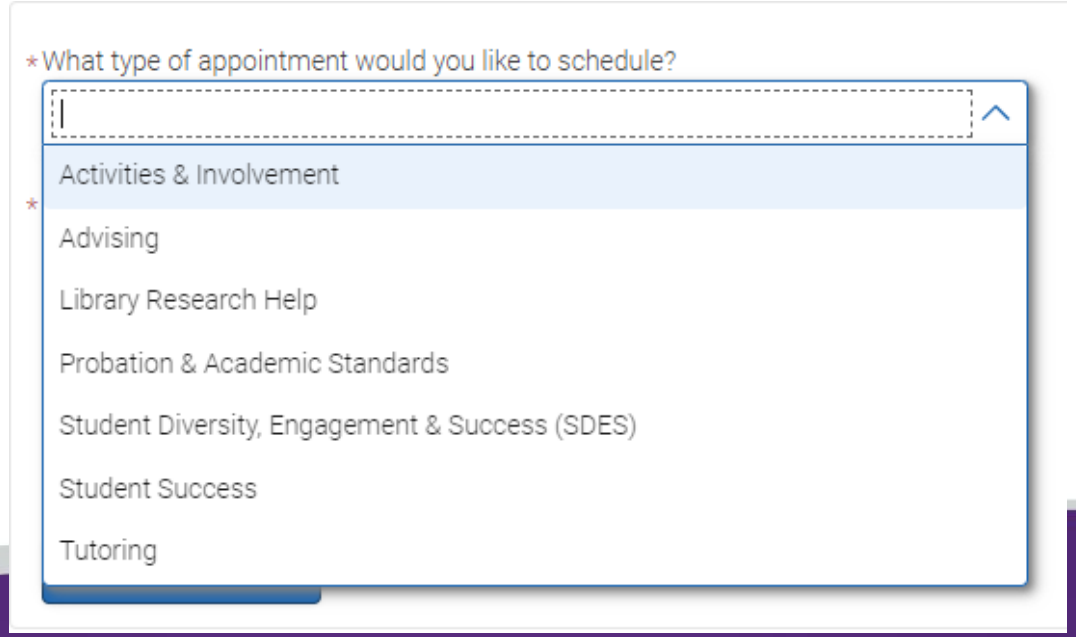


Navigate Student App

- Accessible Appointments
- Surveys
- Connecting Students to Supports
- Exposure to Campus Resources & Connections



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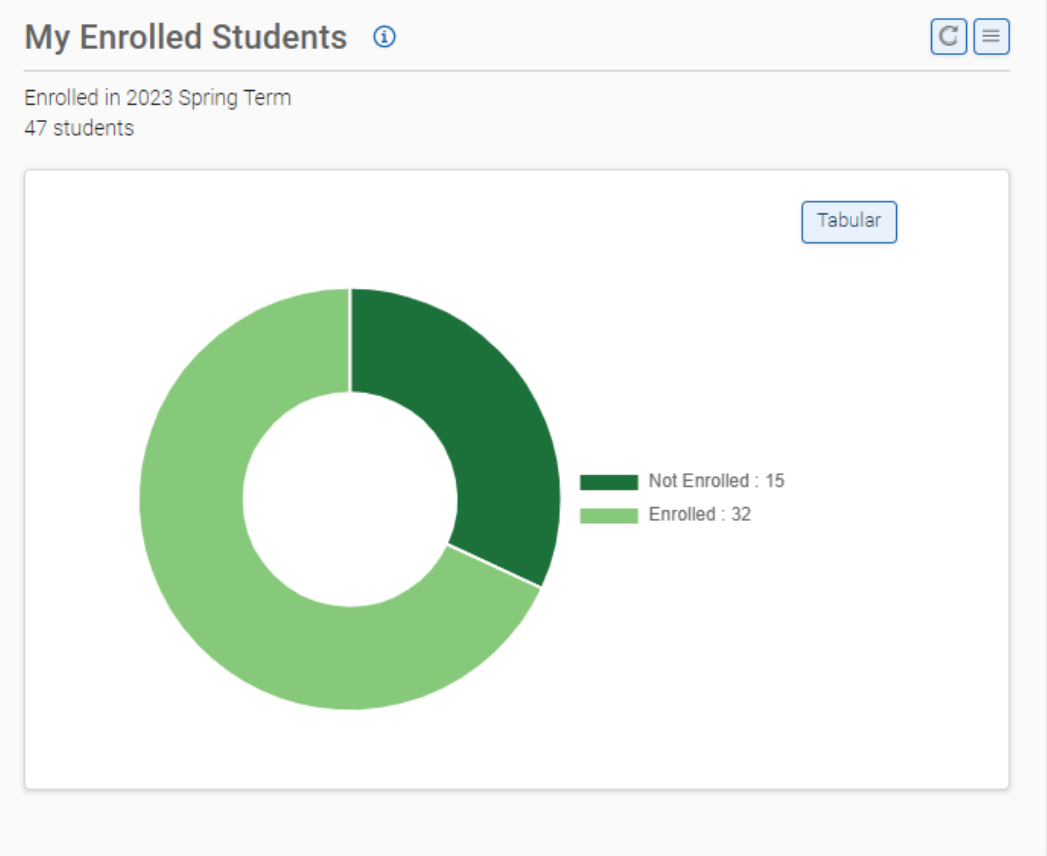
Data & Analytics

- Supporting Students
  - Enrollment
  - Retention Predictor
  - Success Markers

- Intervention Effectiveness
  - Cases Data



Data & Analytics

- Reports & Heat Maps
  - Staffing Needs
  - Office Activity

Attendance Heat Map By Day and Month

Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Month	%	%	%	%	%	%	%
Aug							
Sep							
Oct							
Nov							
Dec							

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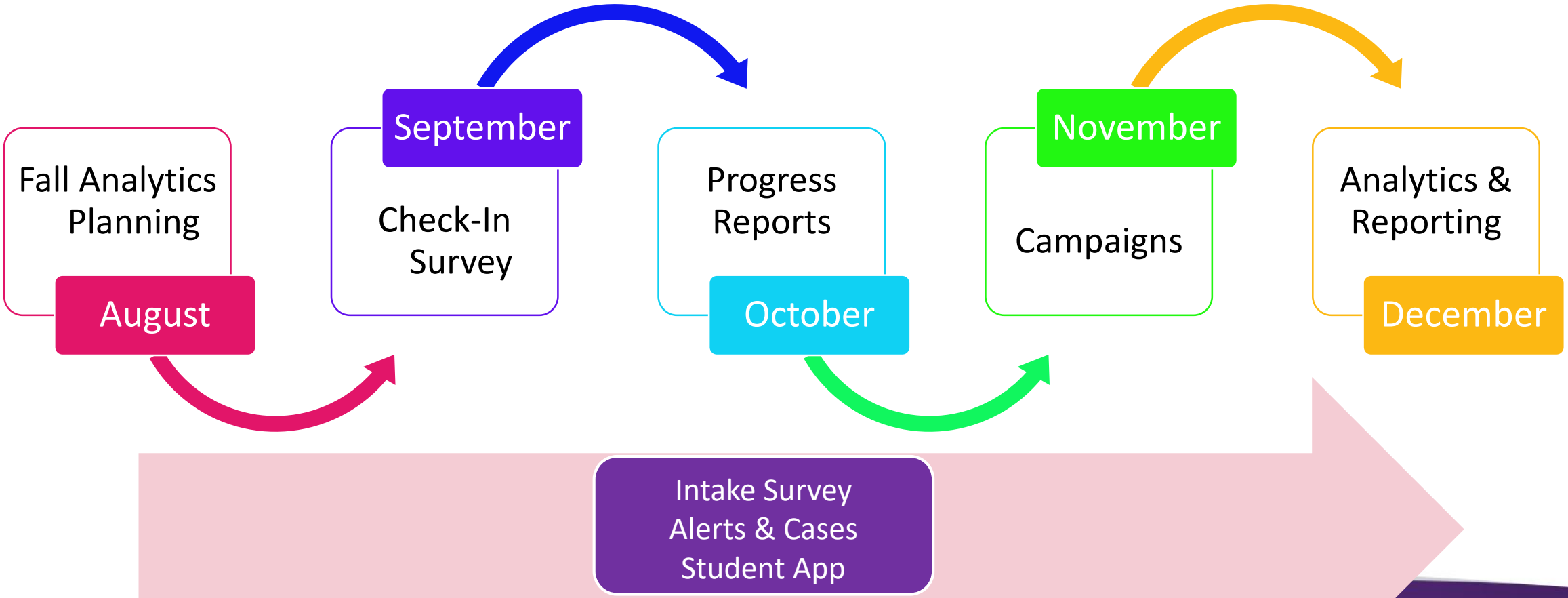
Putting It All Together – Fall Semester



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Want to get involved?

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