

Mac OS X Connection Guide

This Guide will show you how to connect your Mac running OS X to our campus Wi-Fi. If at any point in time during this tutorial you have a question, please feel free to contact ResNET either by phone at (262)- 472-3233 or in person by going to Goodhue Hall basement, room 19. Please bring your device and charger if you choose to visit us in person.

Step 1.

• Open network preferences by using the shortcut located in the upper right hand corner of the desktop.



Step 2.

• Connect to <u>UWWGuestAndSetup</u>.



Step3.

Open your preferred web browser (Ex. Google Chrome, Firefox, Safari, ect.) and navigate to
 <u>https://www.uww.edu</u> by typing it into the URL in your web browser and then pressing enter.

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Step 4.

• You will be redirected to the Access Portal. To continue, you will need to enter your NetID (the same username you use to log into WINS or D2L) and password. Once completed, click the sign on button.

Welcome to the University of Wisconsin - Whitewater!

Guests

lf you h

Guests of UW-Whitewater may use the guest wireless network for basic Internet access during their visit. A guest may have up to 3 devices connected at any one time. Guest accounts are valid 12 hours from the time of creation.

Guests without a account should click the link below the login section to create a account through the self-provisioning system. If you already have a account that is not expired enter the username and password given to you at the end of the self-provisioning process.

Warhawk Community (Students, Faculty, and Staff)

You can use this network to provision your iPhone and iPad devices to use the secure uww-wifi network. After logging in with your NetID and password you will be guided through a device provisioning process. Users with devices other then iPhone's and iPad's should connect to the uww-wifi wireless network with their NetID and password manually. Additional device provisioning support will be added at a later time.

Future or Past Warhawks (Alumni, Admitted Students, and Applicants)

ave a valid NetlD and passw	ord you can login below and be Username/NetID:	rk.
	warhaww032	
	Password:	
	Change Password	
	Sign On	

Step 5.

• You will now be redirected to the BYOD portal. Click the start button to begin.



BYOD Welcome

Welcome to the BYOD portal.

Access to the UW-Whitewater network requires your device to be configured for enhanced security. Click **Start** to provide device information before components are installed on your device.



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Step 6.

• Enter the name of the device you are using. You may also enter a description, but this is optional. Once completed, click continue.

	2 3
Device Information	Enter a device name of your choosing and optional description for this device so you can distinguish it from your other registered devices when managing the sing your My Devices Portal. Examples, My iPhone, My Andreas States, etc.
	Continue

Step 7.

• The Cisco Network Setup Assistant will now download. Your web browser may prompt you for your authority to download the file. Simply click the keep button to continue downloading. Once downloaded, click on <u>cisco network setup ...dmg</u> to open the program.

This type of file can harm your computer. Do you want to keep cisco network sdmg anyway? Discard Keep	cisco_network_setupdmg

Step 8.

• Upon opening the program, a white box with Cisco Network Setup Assistant will appear on your desktop. Double click the icon inside to begin the program. Another box will appear asking you for your permission to open the program, click open to continue.

Cisco Network Setup Assistant	Cisco Network Set downloaded from th open it? Cisco Network Setup A "cisco, Network Setup disk image yesterday at Don't warn me wh Cancel	tup Assistant" is an application he Internet. Are you sure you want to assistant.dm?, Google Chrome downloaded this 3:33 PM from isepolicy3.uww.edu. hen opening applications on this disk in Show Web Page Open	
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			<u>resnet@uww.edu</u>



Step 9.

• Begin the Network Setup Assistant by clicking start. Your computer will prompt you for your permission to install certificates you will need to connect to our Wi-Fi. Press continue and the network setup assistant will finish installing.

•••	Cisco Network Setup Assistant		Verify Certificate	
uluih cisco	Network Setup Assistant	2	Untrusted Security Certificate from: isepolicy2.uww.edu Your computer is attempting to securely connect to: isepolicy2.uww.edu that presented a security certificate that cannot be verified. Connecting to this server may result in a severe security compression of you continue, the server will attempt to re-configure the Wi-Fi device. Show Certificate Continue Cancel	
	This application utomatically configure your system to securely of the network. Start Quit			
	© 2013 Cisco Systems, Inc. Cisco, Cisco Systems and Cisco Systems logo are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the U.S. and certain other countries.			

Step 10.

 After the Network Setup Assistant has finished, you will then need to navigate back to your browser, open a new tab, again type <u>https://www.uww.edu</u> to into the URL and press the enter button. This will bring you to our device security check page, click start to begin.

Device Security Check	
Your computer requires security software to be	stalled and a network ompliance scan to be completed before you can connect to the network.
	Start

Step 11.

• You will be redirected to our device security check download page. Click "This is my first time here" and then click "Click here to download and install AnyConnect."

Device Security Check		
Your computer requires security software to b	e installed and a network security compliance scan to be completed bet	fore you can connect to the network.
	Unable to detect AnyConnect Posture Agent	
	This is my first time here This is my first time here to unust install AnyConnect to check your device before accessing the network. Click here to download and install Ander installation, AnyConnect will automatically scan your device before allowing you access to the network. You have to finduse to install and for the system scan to complete. This have anyConnect running so it will automatically scan your device and connect you faster next time you access this network.	
	check to complete	UW-Whitewater University Housing Technology
	Remind me what to do next	Located in Goodhue basement, room 19
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		<u>resnet@uww.edu</u>



Step 12.

• Your web browser may prompt you for your authority to download the file. Simply click the keep button to continue downloading. Once downloaded, click on <u>binaries-anyconnect...dmg</u> to open the program.



Step 13.

• Upon opening the program, a white box with Cisco Network Setup and Assistant will appear on your desktop. Double click the icon inside to begin the program. Another box will appear asking you for your permission to run the program, click open to continue.



Step 14.

• You will now need to follow the prompts to install Cisco AnyConnect on your device, begin by clicking connect.





Step 15.

After the download has completed, one of two things will happen. If your browser has
redirected to success page and there is a small sphere without a caution sign in the upper right
hand corner of your desktop you now have internet access, however you will need to make
once more adjustment. Skip to step 21. However, if you see a sphere shape with a caution sign
over it in the upper right hand corner of your desktop and a window titled "System Scan Details"
popped up, you will need to continue with this tutorial.

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•	System Scan Details	
ystem Scan Summary		
pdate Details		30%
1 Update(s) Required		
Updates are needed on your comp	uter before you can join the network.	
Updates		Status
1 🛛 🛛 UWW_MAC_AM_INS	T	Click Start to begin
UWW_MAC_AM_INST (Req This endpoint has failed check	uired) for Anti-Malware software installation. Click the link for reme	ediation.
Time Remaining 00:27:51		Start

*If you see the System Scan Details window pop up, you NEED to continue with this tutorial to get connected.

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Step 16.

- *The following steps are only for computers that did <u>NOT</u> display the success page and do not have internet connection. If you did display the success page and are connected, please skip to step 21. You can tell if you are connected or not by opening a new tab and loading up any webpage. If it does not load, you will need to continue with this tutorial.
- Once the System Scan Details window pops up, click the start button to continue.

•	System Scan Details	
tem Scan Summary		
late Details		30%
1 Update(s) Required Updates are needed on your comp	uter before you can join the network.	
Updates		Status
1 🛛 😣 UWW_MAC_AM_INS	T	Click Start to begin
UWW_MAC_AM_INST (Req	uired)	
This endpoint has failed check	for Anti-Malware software installation. Click the link for	r remediation.
		Start

Step 17.

By clicking the start button, your browser will pop up and direct you to the Symantec Antivirus
install page. Symantec is an antivirus program provided by the university free of charge for
students during the duration of their enrollment on campus. Find the for Mac category, and click
"Download For Mac OS X Now." Once completed, click the download titled
"SymantecEndpointProt...zip" to open the program.



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Step 18.

• Clicking the download will open up your download folder, double click the download "SymantecEndpointProtection.zip." This will create a folder titled "Symantec Endpoint Protection," click the folder to open.

• • •	📴 Downlo	ads			•••	o Downloads			
$\langle \rangle$			Q Se	arch	$\langle \rangle$			Q Se	arch
Favorites	Name	Siz	e Kind	Date Added	Favorites	Name	Size	Kind	Date Added
AirDrop	SymantecEndpointProtection.zip	23.4 M	B ZIP archive	Today, 11:01 AM	AirDrop	Symantec Endpoint Protection		Folder	Today, 11:02 AM
All My Files					All My Files	SymantecEndpointProtection.zip	23.4 MB	ZIP archive	Today, 11:01 AM
C iCloud Drive					C iCloud Drive				
Applications					Applications		\checkmark		
Desktop					Desktop				
Documents					Documents				
O Downloads					U Downloads				
Devices					Devices				
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Shared					Shared				
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Step 19.

• Inside the folder will be an application titled "Symantec Endpoint Protection Installer," click the application to open. Upon opening, your computer will ask for your permission to use the program, click open to continue. The Symantec installer will open and notify you that a restart will be required after installation and all unsaved work should be saved and closed before continuing. Once you're ready, click continue. Then click Agree and Install to begin the installation.





Step 20.

• Once the installation has completed, click the close and restart button.



Step 21.

• Once your device has restarted, open the network preferences menu by using the shortcut in the upper right hand corner of the desktop and selecting <u>Open Network Preferences...</u>



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Step 22.

• In the network preferences menu, make sure the "Ask to join new networks" box is checked. Then click the advanced options button.



Step 23.

• From the advanced options menu click <u>UWWGuestAndSetup</u> and then click the "-" button. After that, click ok in the bottom right hand corner of the advanced preferences window. You should now be connected to internet and are free to surf the web.



If you still are unable to connect, or have an issues following the instructions in this tutorial please contact ResNET either by phone (262) 472-3233 or in person by going to Goodhue Hall basement, room 19. Please bring your device and charger if you choose to visit us in person.

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