#### **Now is The Time**

Practical Tools & Strategies for Building Self Healing Communities Engaging Transition Aged Youth in the BC Child & Youth Mental Health & Substance Use (CYMHSU)

Collaborative



Dr. Jennifer Mervyn & Youth Speaker Kirsten Funk





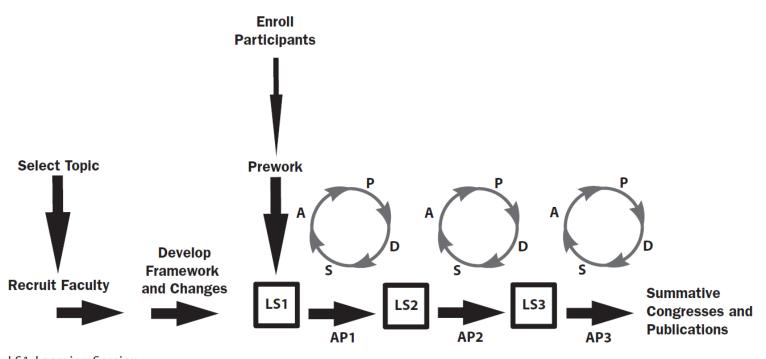
# GOALS OF THE COLLABORATIVE

#1 To increase the number of children, youth and their families receiving timely access to integrated mental health and substance use services and supports.

#2 To document examples and results of the involvement of youth and families in decisions related to program and system design, clinical practice and policy development.



# Collaborative Change Models



LS1: Learning Session AP: Action Period P-D-S-A: Plan-Do-Study-Act

#### **Supports:**

Email • Visits • Phone Conferences • Monthy Team Reports • Assessments



# IHI & Collective Impact

#### **PEOPLE**











184 AAAACCOMMUNITY SERVICE AGENCIES

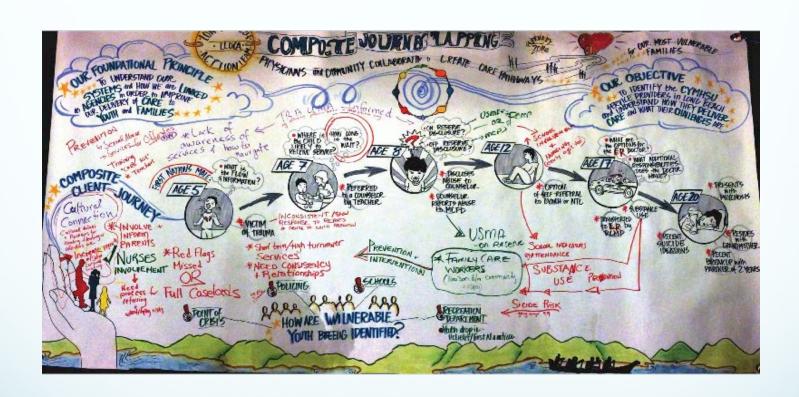
205
MCFD STAFF
MINISTRY OF CHILDREN &
FAMILY DEVELOPMENT



110 and RCMP



# Journey Mapping



# WHAT HAS THE COLLABORATIVE MEANT TO YOU?







TEESHA SHARMA Ridge Meadows LAT

It's been incredible — all these amazing people pulling together to make things better for other kids like me! It has given me opportunities to share my lived experience and my energy to make a difference. It is restoring my trust, my hope, and my optimism. It has been healing and empowering.

TYLER EXNER
West Kootenay LAT

It means a lot less stigma and a lot more awareness. It's definitely made me more open about my struggles and my story. And it's just been getting easier and easier for me to share it. And the system's just getting better. I can just see the improvement over the last couple of years.

BRENT SEAL Learning Session MC

It means we have a voice, and an influence on the mental health system, we connect with other youth, parents and service providers, we share a lived experience perspective, we get the recognition from decision makers and others that our lived experience has value. All this has been amazing and has never happened to the same depth and scope prior to the Collaborative.

Nearly 300 youth and families with lived experience participate on LATs and Learning Sessions. Their experience knowledge and energy are improving the CYMHSU system for themselves, and those to come.

# WHAT HAS THE COLLABORATIVE MEANT TO YOU?



RYLEE MCKINLAY
South Okanagan Similkameen LAT

It's been a really integral part of my recovery. When we first started I was still fairly sick; I'd just gotten discharged from the hospital. It has helped me be accountable. I'm an advocate, not just another victim. I'm part of making the change.

It's opened up so many opportunities for me.



COREY REID
Langely LAT co-chair

It has given me a sense of belonging I've never had before. That I didn't go through everything I went through for nothing. It's given me a lot of hope in myself and for all the other young people that I come into contact with on a daily basis. It means empowerment, engagement.



#### LAURIE EDMUNDSON

Surrey/North Delta LAT
Project Lead
It means hope, empowerment,
meaning. It means that our lived
experience actually means something,
like we went through all of that for
a reason, which is huge — that it'll
actually benefit other people. For
me, it gives me so much opportunity
to give back.

### Youth Speaker- Kirsten Funk

- My personal journey
- My role in the Collaborative as a Transition Aged Youth (LAT, ER Protocol)
- How I advocated for increased access to services for transition aged youth in my community via the Youth Wellness Center:
  - Psychiatry up to age 25 on Saturdays
  - Primary care & sexual health services
  - Patient navigator
  - Peer support training & leadership opportunities
  - Speaking/teaching opportunities (Family smart video, workshops, Florida)

# 11 TIPS

#### TO STRENGTHEN YOUTH & FAMILY ENGAGEMENT

URING THE COLLABORATIVE, it became clear that the involvement of youth and families with lived experience is essential if the system is to improve. While easy to recognise and to say, engagement with youth and families requires time, effort, knowledge and skills. It can be hard to do until these come together. That was the conclusion of the 26-member youth, young adult and family evaluation team (YYAFET).

"Inclusion is not just about being together, it is about deliberately planning for the success of all," said Allison Zaporozan, a parent member of YYAFET. "There are professional experts and family experts, both bring valuable things to the table."

"When it's an open, receptive, safe, and respectful relationship between the two, change can and does take place," notes Zaporozan who is also a member of Fort St. James LAT.

In 2016, the team surveyed levels of engagement on the 64 Local Action Teams and in their analysis developed the following 11 tips for doing it well.

#### DISCUSS VIEWS AND VALUES

Review and discuss LAT members' views about youth and family engagement. Do LAT members believe that youth and families with lived experience should be at the centre of all processes that affect the health and mental health of children and youth? How do LATs' actions reflect "youth and families at the centre"? Do team values need to shift? Discuss ways that people can be safe in sharing their thoughts and suggestions.

#### 2 DEFINE ROLES

Ensure the LAT is clear on why it is important to have youth and family members with lived experience on the LAT. Discuss how youth and family members will guide and co-develop objectives. Discuss all LAT members' purpose and roles. This is especially important for youth and parents.

#### 3 WRITE AGREEMENTS

Develop written agreements about what needs to happen for youth and family members to participate fully and safely in each LAT. Ask what should be in the agreements to have them feel safe.

#### 4 RECRUIT TOGETHER

Work collectively to recruit youth and family members with lived experience. Look to local support groups, advocacy groups and those with known interests in building a better child and youth mental health and substance use system.

#### 5 MODEL ENGAGEMENT

EnsureTeam Leaders and cochairs model good processes for youth and family engagement. Are one or more LAT members also able to champion this cause?

#### 6 EQUALIZE PARTICIPATION

Help youth and family members feel equal on the LAT. For example, hand out orange cards to all LAT members that can be raised when jargon is used at meetings.

#### 7 MAKETIME

Provide time in each agenda for youth and family to share their observations, experiences, or their stories. Co-develop agendas ahead of time and get youth and family input. If there's not enough time, examine why. Also plan how to support them in their sharing, and how to debrief challenging experiences.

#### 8 USE INPUT

When input is provided, incorporate it into the LAT activities and encourage the involvement of youth and families in the co-development of LAT products.

#### 9 VALUE PRESENCE

Acknowledge the amazing, brave youth and family members who attend LAT meetings and are engaged in Working Groups. Demonstrate that they are integral to the team. Schedule meetings around youth and family members' schedules.

#### 10 SHARE JOURNEYS

Share your own family experiences with child and youth mental health and substance use. This helps reduce the isolation felt by youth and family members.

#### 11 MONITOR AND CORRECT

Track your progress. Who is staying, and who is leaving the team, and why? Address issues safely and respectfully.

The 26-member YVAFET consists of representatives from the Institute of Families/ FORCE, the Collaborative's Evaluation Working Group, and nine youth and 13 parents or grandparents with lived experience.

# Mental Health Literacy

# The 4 key components to develop mental health literacy:

- 1. Understanding how to optimize & maintain good MH
- 2. Understanding pathology & treatment
- 3. Decreasing stigma
- 4\*Enhancing help-seeking skills (knowing where, how, & when to get right help)

Out of 64 LATs, over 268 mental health literacy activities were held across the province since March 2015 with thousands of attendees

#### They included:

- 1. Public forums/presentations (anxiety, depression, suicide awareness, fentanyl)
- 2. Guest columns on MHSU in local papers
- 3. School focussed activities (plays, comedy, poetry nights, art shows, hockey games- raise awareness, decrease stigma, an connect people with resources
- 4. Community engagement: BBQ's dinners
- 5. Creating posters, pamphlets, bookmarks, postcards, bracelets & color books



# **Prescription Pads**

: tal Wellness Action Plan:		
Visit your family doctor Check www.medimap.ca for Walk-In Clinics wait times & hours	Don't have a family doctor & live in White Rock-South Surrey? Call 604.531.3111	
MCFD / Child & Youth Mental Health Walk-In Intake 15455 Vine Ave, White Rock	For initial assessment by a Psychologis Clinician Open Tuesdays, 9 am – 5 pm, drop-in	
Vine Youth Clinic www.vineyouthclinic.com 15455 Vine Ave, White Rock	Mental health — depression, stress, anxiety & eating disorders, sexual heal birth control, pregnancy tests Open Mondays, 3:30 – 6:30 pm	
Sources Substance Use & Counselling Services www.sourcesbc.ca 882 Maple Street, White Rock	Substance use and addiction counselli group interventions	
The F.O.R.C.E. Society in BC www.forcesociety.com	Support and resources to families who have children / youth with mental heal challenges	
SPEAC www.options.bc.ca 13520-78 Ave, Surrey	Short term counselling and support fo suicidal youth 3–18 years	
Alexandra Neighbourhood House www.alexhouse.net 2916 Mc Bride Ave, Crescent Beach	Youth & parent support, youth worker. Youth Collective & Reconnect Program	
START Short Term Assessment, Response & Treatment	Confidential mental health crisis progr that can include assessment, safety planning, and treatment	





#### Mental Health Organizations & Resources | White Rock-South Surrey

#### **HELP LINES**

Alcohol and Drug Resources (24 hrs) 604 660 9382
Fraser Health Crisis Line 24 hour 604 951 8855
Kids Help Line (BC) 310 1234
Kids Help Phone (National) 1 800 668 6868
Mental Health Support 310 6789
Ministry of Child & Family Development Social Service Intake Line/Child Protection
Suicide Line (for client, family or friend) 1 800 784 2433

#### LOCAL RESOURCES

Alexandra Neighbourhood House 604 538 5060 Child & Youth Mental Health 604 542 3900 CYMH Walk-In Intake (Tues 9 - 5 pm) 604 542 3900 Sources Substance Use & Counselling 604 538 2522 SPEAC (Suicide Prevention & Education) 604 584 5811 START (Assessment & Intervention) 1 844 782 7811 The FORCE Society 604 878 3400 Vine Youth Clinic (Mon 3:30 - 6:30 pm) 604 542 3926 White Rock-South Surrey Hospice Society 604 531 7484 (Free end-of-life and grief support for adults & children)

#### RESOURCE DIRECTORIES

FETCH – Resources in White Rock-South Surrey www.sswr.fetchbc.ca

HealthLink BC – Call 811–24 hour Health Info & Advice Line 211 (text or call) – For Community, Government & Social Services

#### WEBSITES

Keltymentalhealth.ca

Anxietybc.ca.

Mindcheck.ca

Fraserhealth.ca/ health-info/mhsu

Mindhealthbc.ca

Theforcesociety.ca

Kidshelpphone.ca

Qmunity.ca

Teenmentalhealth.org

Mindyourmind.ca

Heretohelp.ca

Youthinbc.com

Openmindbc.ca

AGEDOUT.com

BC-counsellors.org

#### APPS

Mindshift App Calm App BoosterBuddy App Optimism App





#### **MAINTAINING WELLNESS**

#### Mental Health Resources for Youth

### Resources for Youth with Increased Mental Health Stress



Anxietybc.ca

Openmindbc.ca

Heretohelp.ca

Youthinbc.com

Optimism App

Keltymentalhealth.ca Healthy Living Tool Kit

www.counsellingbc.com/counsellors/location/langley-15

211 - Call or Text for Information

#### HELP LINES

 Kids Help Line
 310 1234

 MCFD Afterhours
 604 660 8180

 Distress Line of BC
 1 800 784 2433

 Fraser Health Crisis Line
 604 951 8855

 Alcohol & Drug Info/Referrals
 604 660 9382

#### RECREATION PROGRAMS

City of Langley www.cityoflangley.ca Township of Langley www.tol.ca

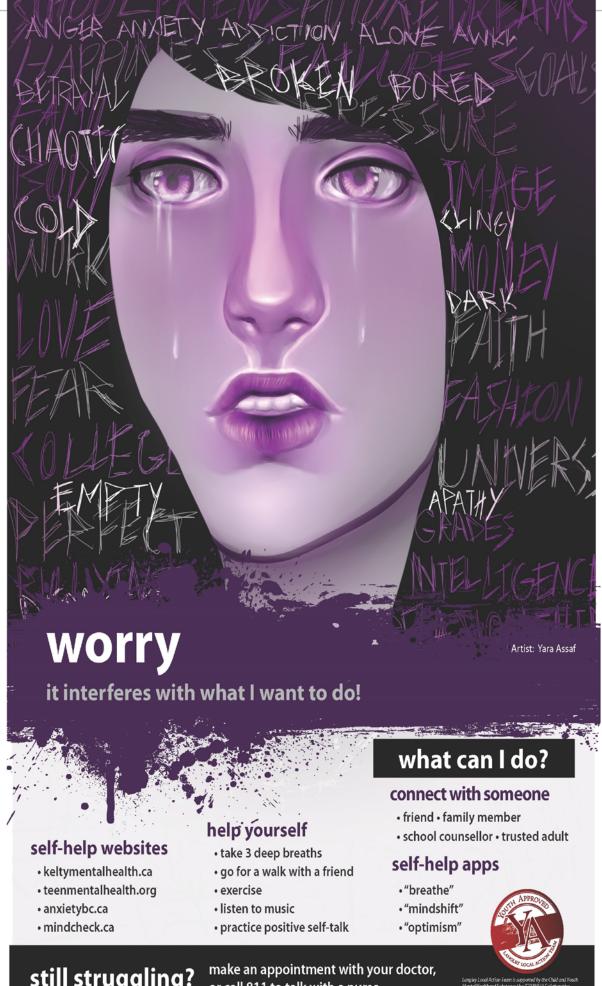
211 - Call or Text for Information	OTATO O
Heretohelp.ca	Anxietybc.ca
Mindcheck.ca	Teenmentalhealth.org
Moodjuice.scot.nhs.uk	Langleychildren.com
Mindshift App - Coping with Anxiety	Openmindbc.ca
Mindyourmind.ca - Youth Topics	Youthinbc.com
Keltymentalhealth.ca Healthy Living Tool Kit	Optimism App

#### ORGANIZATIONS & RESOURCES FOR YOUTH WITH INCREASED MENTAL HEALTH STRESS

Schedule an appointment with your doctor. If you don't have a doctor, go to a walk-in clinic, or call nurse line 811	☐ Visit your Family Doctor
Infant and Supported Child Development, after-school & daycamp programs for children and youth with developmental disabilities	Child Development Centre 604 534 1155   langleycdc.com
Child, youth/family support, homelessness, sexual abuse, Family Place Resources & Outreach Centre, Child & Family Groups, Best Babies	☐ Encompass Support Services Society 604 534 2171   encompass-supports.com
Family counselling, substance use services, parent education and outreach, settlement and integrations services	☐ Langley Community Services Society 604 534 7921   LCSS.ca
Youth and parents resources and support, education and training programs, webinars, peer support, Friends for Life program	FORCE Society for Kids Mental Health 604 878 3400   forcesociety.com
Mental health and substance abuse, resources, peer support for eating disorders, healthy living tool kit, app's, online counselling	☐ Kelty Mental Health Resource Centre 604 875 2084   keltymentalhealth.ca
Confidential mental health crisis program for kids and teens	START 1844 START11
Child and youth bereavement support	Langley Hospice 604 530 1115   langleyhospice.com
Culturally Specific Resources including youth & family services, support and wellness group	Fraser Valley Aboriginal Child & Family Services 604 532 3684   www.fvacfss.ca
www.bcasw.org www.bc-counsellors.org	Private Counsellors (\$\$)

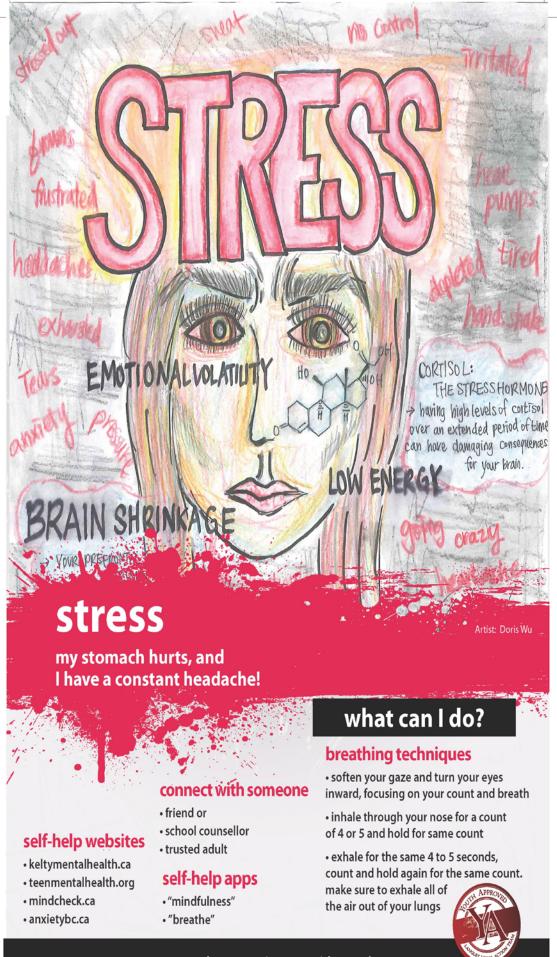
#### MENTAL HEALTH ORGANIZATIONS & RESOURCES FOR YOUTH

Schedule an appointment with your doctor. If you don't have a doctor, go to a walk-in clinic, or call nurse line 811	☐ Visit your Family Doctor
Youth and parent resources, mental health and substance use issues, peer support for eating disorders, healthy living tool kit, app's and resources.	Kelty Mental Health Resource Centre 604 875 2084   keltymentalhealth.ca
Youth and parents resources and support, education and training programs, webinars, peer support, Friends for Life program	FORCE Society for Kids Mental Health 604 878 3400   forcesociety.com
Child, youth and family support, youth homelessness, sexual abuse support, Family Place Resources & Outreach Centre, Childand Family Groups, Best Babies	Encompass Support Services Society 604 534 2171   encompass-supports.com
Family counselling, substance use services, parent education and outreach, settlement and integrations services	Langley Community Services Society 604 534 7921   LCSS.ca
Provides afterschool and evening social and recreational activities	Boys and Girls Club 604 533 8552   bgcbc.ca
Provides outreach and supports to youth including Arts Addicts and Night Alive	☐ Youth Unlimited 604 968 1812   youthunlimited.com
www.bcasw.org www.bc-counsellors.org www.counsellingbc.com/counsellors/location/langley-15	☐ Private Counsellors (\$\$)



still struggling?

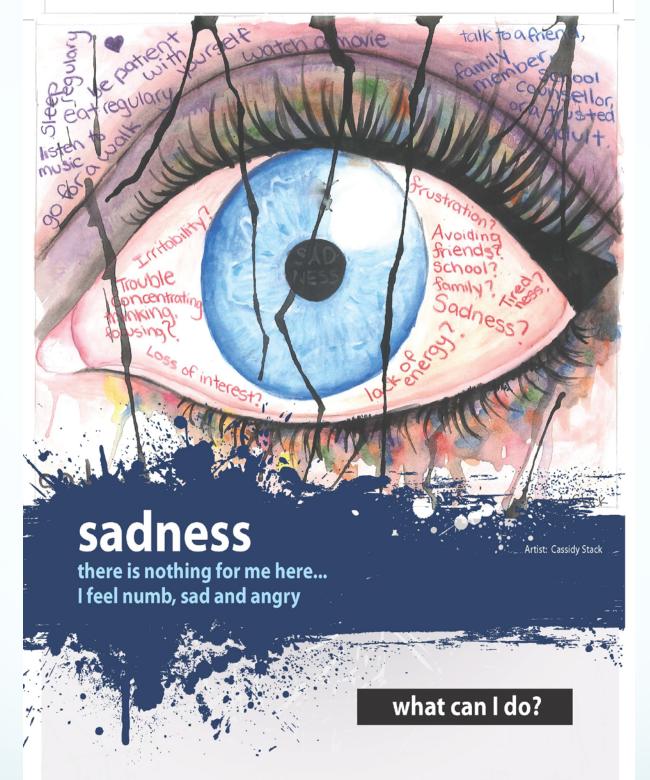
or call 811 to talk with a nurse



still struggling?

make an appointment with your doctor, or call 811 to talk with a nurse

Langley Local Action Team is supported by the Child and Youth Mental Healthand Substance Use (CHMISI) Callaborative, familed in nontransitioning Durturs of RC and the RC assuments



#### connect with someone

- a friend
- · family member
- school counsellor
- · a trusted adult

#### self help

- · go for a walk with a friend
- eat regularly
- sleep regularly
- · listen to music
- be patient with yourself
- · watch a movie with a friend

#### self-help websites

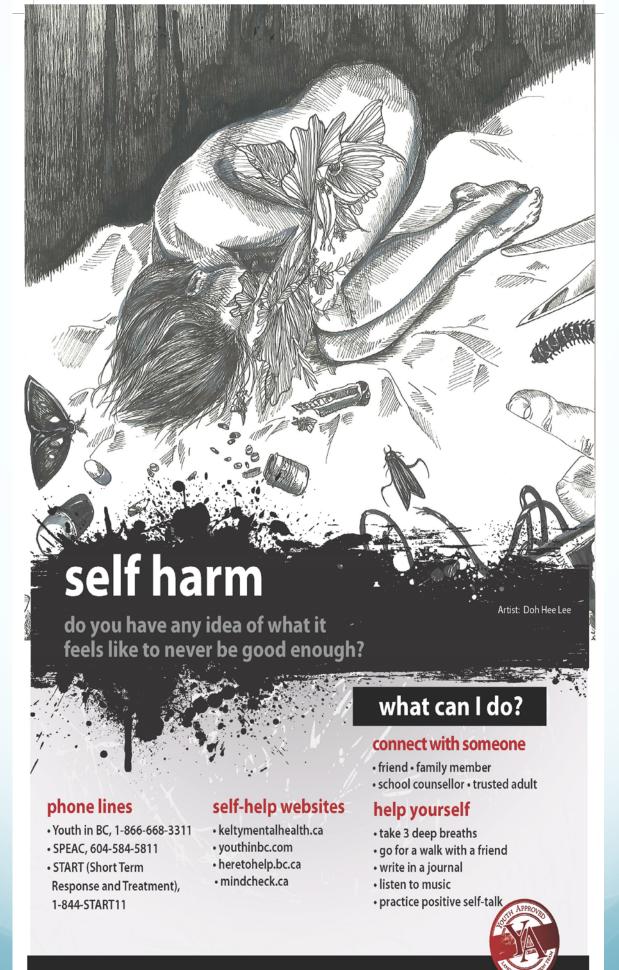
- · keltymentalhealth.ca
- youthinbc.com
- heretohelp.bc.ca
- mindcheck.ca
- bluewavebc.ca



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Langley Local Action Team is supported by the Child and Youth Mental Healthand Substance Use (CYMHSU) Collaborative, funded in partnership in Doctors of BC and the BC government



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# Mental Health Literacy & Specialized Training for Providers

- Learning Links
- Brain Story Certification
- ER Protocol Training



# Learning Links

- Evidence-informed, 15-module interactive online learning tool which can be completed in any order at users own pace
- Aims to improve access to health professionals with expertise in child and adolescent mental health in BC, especially in rural and remote communities
- Each module takes approximately 30-60 minutes
- Free! Education credits for Physicians
  - www.learninglinks.bc.ca

# Learning Links Feedback

"The most valuable components of the module have been the "treatment" aspect. My practise consists of youth with MHSU issues so I do not find the "diagnosis" aspect too difficult. The treatment, especially medications, has been very valuable."

"I found it interesting to review the modules and a good way to learn more about common issues that affect my patients and yet which I had very little training about in medical school or residency. Thank you." - Physician

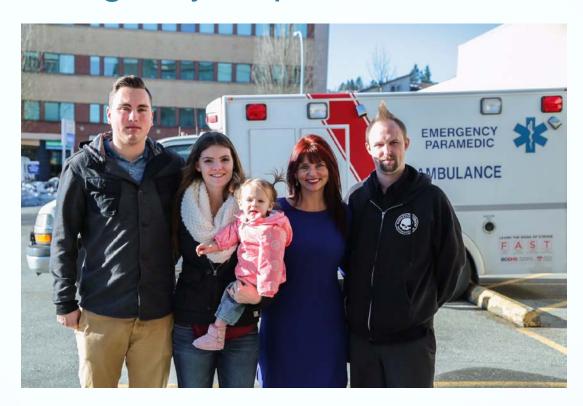
"It is very well done. I would recommend it to all pediatricians and general psychiatrists...I will probably keep it as a resource 24/7 once it has officially launched." - Pediatrician

# Brain Story Certification

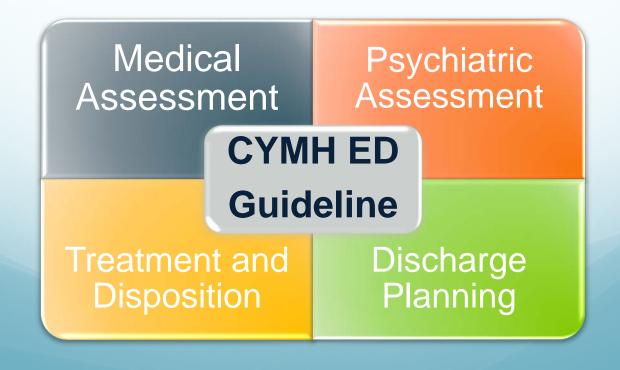
https://www.albertafamilywellness.org/training

- •An in-depth course for professionals interested in the scientific underpinnings of the Brain Story
- •30 hours of instruction time; videos of over 30 <u>leading</u> <u>experts</u> in neurobiology and mental health
- Certification in Brain Story science
- •online course to make Brain Story science available to professionals and the public
- Brain Story Certification is designed for those seeking a deeper understanding of brain development and its consequences for lifelong health
- The course is also designed for professionals seeking certification in a wide range of fields.

### **Emergency Department Protocol**



Started with giving patient a pamphlet to inform them of the process in ER then we moved to:



# Developing Peer Support Network

- As the Collaborative was winding down, the Collaborative youth were winding up:
- June, 3 youth Leaders from the Steering Committee chaired a meeting with Provincial and national stakeholders stakeholders



# Creating an Army on the Ground

- The purpose was to determine state of peer support, peer coaching and peer leadership in BC related to mental health and substance use. Over 40 organizations involved in offering peer support services attended.
- The first meeting ever of this kind
- The Ask: to have 2200 Peer Support Workers employed in BC supporting youth with MHSU challenges or who are at risk



# Youth & Parent Leadership & Peer Support in all Levels of Care

- Youth/Parent as Co-chairs on LAT's
- Youth/Parent in paid positions as Project Leads
- Youth membership on Provincial CYMHSU Steering Committee
- Regional Youth Forums- youth planned & facilitated
- Youth/parent participation in conference planning
- Parent in residence in new CAPSU unit
- Youth in Residence at CAPSU
- Peer Support Workers for outpatient programming
- Parent co-authorship of publications (Psychiatry access)

# Adverse Childhood Experiences (ACEs)

- Collaborative youth have been advocating for system transformation which offers Trauma-Informed care at every level
- The use of the ACEs questionnaire and trauma-informed approaches are being promoted in every aspect



- Langley-one of 1<sup>st</sup> LATs with youth and parent cochairing with physician
- Corey Reid: From Addict to Advocate (TedTalk)
- Division of Family Practice
   Paid Position for Youth
   Engagement at HUB- now
   hired by Family Start
   Program full time

# ACEs-Early Adversity & Trauma

#### Perinatal & Early Years:

- A Workshop was held at Doctors of BC in May, bringing together Alberta and BC physicians and policy makers with three focus areas: ACEs in perinatal care, young people transitioning to parenthood and primary care
- Connection has been sought with the Shared Care-Perinatal Services BC Maternity Care initiative, and CYMHSU Collaborative leaders were asked to present ACEs at the Interprofessional Collaborative Workshop at the end of May

# **ACEs & Primary Care**

- Goal: Embed the ACEs Questionnaire into primary care practice – incorporating it in a patient's social history-taking in the GP's office
- In June, a plenary on ACEs was held at the GPSC Summit (bringing together GPs, Divisions of Family Practice and policy makers); participants identified the top two priorities as:
- 1) Training and supporting physicians and clinicians so they can change the conversation with patients from "what is wrong with you?" to "what have you experienced?"
- 2) Enabling community partners, GPs, specialists, and other clinicians to work collaboratively to build resilience in families and communities

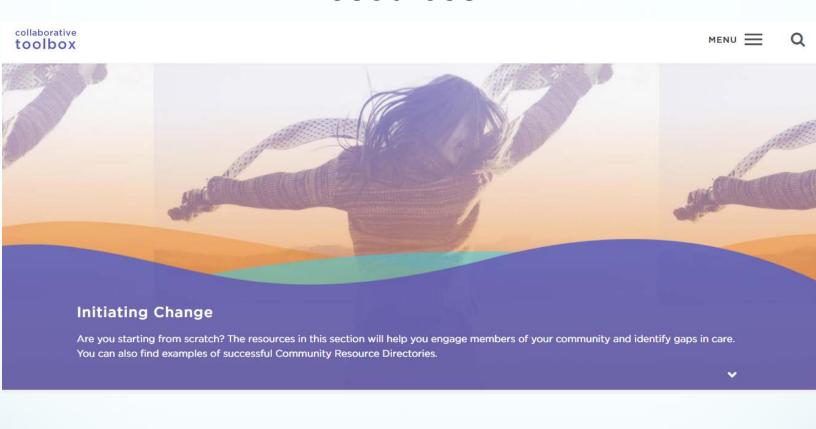
### ACEs & GP Guidelines

- We are exploring embedding ACEs into relevant BC clinical practice guidelines for physicians.
- The Guidelines and Protocols Advisory
   Committee (GPAC) planning group of Ministry
   of Health and Doctors of BC has expressed
   interest.
- The committee has identified 13 existing guidelines that are correlated with ACEs to be explored

# ACEs Summit Nov 14/15

- 500 participants are expected
- Attendees will include a wide range of service providers and community members representing health and social sectors including indigenous leaders and practitioners, physicians, social workers, policing, and justice.
- Keynote is Vincent Felitti, principal investigator of original ACEs study
- Recent Health Minister Philpott has supported the idea of a federal Summit

### ACCESS EVERYTHING YOU'VE SEEN HERE!!! Feel free to copy, use borrow, adapt from our database of resources!!!



www.collaborativetoolbox.ca